



Disney Springs & RCC 24th Annual Customer Seminar Itinerary & Guide

A MUST DO to book your tickets and reservations at ALL Disney Parks – load the MY DISNEY EXPERIENCE app from the App Store or Google Play.

- ❖ Make advanced Disney Park Pass reservations for the day you wish to visit. You will need a reservation in addition to the valid theme park admission. Follow this link for Parks & Destination passes: <https://disneyworld.disney.go.com/destinations/>
- ❖ Maximize your time by using the mobile ordering on the MY DISNEY EXPERIENCE app and avoid waiting in the regular line. Here you can find a list of all Mobile Ordering Options: <https://disneyworld.disney.go.com/dining/#/mobile-orders/>
- ❖ For Dining Reservations – open 60 days prior to your vacation dates. Reserve early if you have restaurants in your Disney Eating Wish List.
- ❖ The Orlando Area in June averages low 70s to 90 degrees -leave your snow gear at home!
- ❖ Schedule for your airport shuttle with Mears Connect – set rate / full service / 24/7 daily service.
 - <https://www.mearsconnect.com/pricing.html>

Freddie's Family Fun Favorites:

1. The Shopping available at Disney Springs – Under Armour, Ron Jon's Surf Shop, Sephora & more!
2. The Disney Store – did you know the largest one is located at Disney Springs???
3. Souvenir Shops EVERYWHERE
4. Chef's Art Restaurant
5. T-Rex Restaurant
6. Rainforest Café Restaurant
7. Splitsville Bowling Alley and Bar
8. Raglan Road Irish Pub (recommends the Bailey Shakes & Kilkenny Beer)
9. The Disney Parks – Magic Kingdom – Epcot – Hollywood Studios – Animal Kingdom – 2 Water Parks
10. Disney Skyliner <https://disneyworld.disney.go.com/skyliner/>
11. If Ocean, Sun & Waves are your salt life, visit Coco and Clearwater Beach

Disney Springs Attractions

- Gideon's Bakehouse for delicious treats – get there early to beat the line!
- Ride the Aerophile Balloon – 8-minute sky trip for \$25/adult-\$20 kids (age 3-9)
- Taste all the different sodas at the Coco-Cola Store Rooftop Beverage Bar
- Free Chocolate at the Ghirardelli Store – no purchase required!
- Live Music and Performances available all around the Disney Spring Property.



- Hot Day – enjoy two free Splash Pad areas near Earl of Sandwich and the Christmas store.
- Crowd favorite for all ages – LEGO STORE with play tables.

Orlando Area Attractions

- Gatorland – Cats, Crocs & Critters
- Wekiwa Springs – outdoor adventures await, 25 miles of hiking opportunities
- Central Florida Zoo with a Zipline Tour of the Zoo!
- Downtown Sanford – Main Street has dozens of old shops and restaurants if you are looking for more historical scene.
- Orlando Vineland Premium Outlets <https://www.premiumoutlest.com/outlet/orlando-vineland>

Get to know your Spaces – we will be hosting in the Meyer Conference Area primarily for Seminar. The Sunburst Room for Round Tables, areas to chat with RCC staff and breakout discussions. The Veranda for meals and socialization and the 20Seven Northwest (the 24th Rooftop Space) for Happy Hour.

➤ **Sunday - 6/12/2022- Registration / Seminar Packet Pickup / Seat Selection in MEYER Conference Room at 4:00-5:00 PM**

➤ **Monday – 6/13/2022 – Day 1 – Meyer Conference Room**

- 7:30 AM – Registration
- 8:00 AM – Welcome to the Seminar
- 8:30 AM – DD Maintenance / Summer Usage / Quality of Fit / DM
 - Efficiencies & Distribution List
- 10:00 AM – MEET RCC (Meet Every Employee at Team RCC) & RCC Info
- 10:30 AM – Forecasting for FD/FW/MA/WC & SWO Entry / Schedule Tasks
- 11:30 AM – Vendor Lunch & Learn in Veranda with OTODATA & MSG
- 12:30 – 3:00 PM – Life in MOGO – Propane / Fuel / Cylinders
- 3:00 PM – New Service Manager Module
- 4:00 – 5:00 PM – Forecasting / MOGO / Management Round Tables – Sunburst Room
 - Online – Kassi & Bummy / Forecasting Questions
- Go out and take in the multiple attractions of Disney Springs

➤ **Tuesday – 6/14/2022 – Day 2 – Meyer Conference Room**

- 8:00 AM – Morning Recap / KAHOOT Game / Message from Lion Brian
- 8:45 AM – Customer Hub
- 9:45 AM – Sales and Uploads



- 10:45 AM – Cash Receipts & Posting Routines
- 11:30 AM – Vendor Lunch & Learn in Veranda with NextGen & TekCollect
- 12:30 PM – Balancing in RCC / Price Setup / Price Analyzer
- 1:30 PM – Web Hub / E-Commerce / Customer App / Online Contracting
- 2:30 PM – Budgets & Contracts
- 3:30 PM – Quick Keys – Helpful Tools – New Tools
- 4:00- 5:00 PM – Round Tables – Mgmt. and General Questions – Sunburst Room
 - o Online – Toni & Barb – Accounting/GL
- **6:00-9:00 PM – RCC Customer & Sponsor Appreciation with Hors d'oeuvre & Drink at 20Seven Northwest Rooftop // Cash Bar available after 9 PM - View Disney Springs with Fireworks at 10 pm – we have the space thru 11 PM to enjoy.**

➤ **Wednesday – 6/15/2022 – Day 3 – Meyer Conference Room**

- 8:00 AM – RCC Family Feud
- 9:00 AM – APS / Auto Pay
- 10:00 AM – Queries / Reports / Power BI / ODBC
- 11:00 AM – Notes / Reminders / Codes / Checklists
- 11:30 AM – Vendor Lunch & Learn in Veranda with Tank Utility & ARM
- 12:30 PM – AP / Inventory/General Ledger/Payroll Work Session
- 2:00 PM – Tech Tips & Cloud Hosting Discussions
- 3:30 PM – ANY RCC Questions – nearing the end / Final Cries for Help
- 4:00-5:00 – Round Tables – MGMT questions / General Support / Tech OR AP-INV-GL-Payroll 101 table session – Sunburst Room
 - o Online – Jamie & Samantha – Potpourri / General Support
- Free to Enjoy all that the area & Disney Springs has to offer

➤ **Thursday – 6/16/2022 – Day 4 – Meyer Conference Room**

- 8:00 AM – Morning Recap // MGMT Message
- 8:30 AM – Maintenance Updates
- 9:30 AM – NEW Telerik Tickets/Invoices/Letter Options
- 10:30 AM – Around the RCC World – entry from AP > MOGO > Sales > GL
- 12:00 PM – Sales Chat & Subscriptions (AX / QB / Remote Sensors / Potpourri)
- 12:30 PM – That's All Folks!

Thank you for your time you have shared with us this week. We look forward to these seminars to gather and learn together as much as you. We appreciate your participation. Safe travels.